

Recording Academic Advising Sessions for Quality Improvement

Pierce Mortuary Colleges, Inc. is committed to providing high-quality academic advising and continually improving the services we provide to students.

Your advising session may be audio or video recorded with your permission for quality improvement and student success purposes.

Recordings may be reviewed by authorized College personnel and analyzed using secure technology, including artificial intelligence (AI)-assisted tools, to improve advising services and advisor training.

The purpose of this analysis is to improve advising—not to evaluate or discipline students.

How Recordings Will Be Used

Recordings may be used to:

- improve advising quality;
- identify opportunities for advisor training;
- evaluate advising processes;
- assess overall student satisfaction;
- identify common questions or challenges experienced by students;
- improve future student support services.

AI-Assisted Analysis

Pierce may use secure AI-assisted tools to help analyze advising communications.

These tools may assist in identifying:

- recurring themes;
- communication trends;
- general sentiment;
- opportunities for improving advising services.

AI-generated information is used only as one component of Pierce's quality improvement efforts and does not use this information to make decisions regarding your academic standing, grades, financial aid eligibility, disciplinary status, or eligibility for College services.

Confidentiality

Recordings will be maintained in accordance with College policies and applicable Federal and State privacy laws.

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Access is limited to authorized personnel with a legitimate educational or administrative purpose.

Recordings will not be publicly released.

Voluntary Participation

Your participation is entirely voluntary.

You may decline to have your advising session recorded.

Declining will not affect:

- your eligibility for advising services;
- academic standing;
- grades;
- financial aid;
- student status;
- access to College resources.

Withdrawal of Consent

You may withdraw your consent at any time before the advising session begins.

If you withdraw consent before recording begins, the session will proceed without recording.